

# Repair request

RMA

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The RMA number is assigned by  
**MICHAEL AG**

## Customer details:

Customer No.: \_\_\_\_\_ Editor: \_\_\_\_\_

Company: \_\_\_\_\_

Street: \_\_\_\_\_

ZIP / City: \_\_\_\_\_

Phone: \_\_\_\_\_

Fax / Email: \_\_\_\_\_

## Article details:

Article number: \_\_\_\_\_ Article name: \_\_\_\_\_

Serial number / IMEI: \_\_\_\_\_

Purchase date: \_\_\_\_\_ Invoice number: \_\_\_\_\_

Error description: \_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

Processing is not possible without an RMA number. However, the issue of an RMA number does not mean that the return of goods or a warranty or guarantee obligation is recognised. Please provide as detailed a description of the error as possible. "Defective" is not a description of the error. Without a copy of the invoice or invoice number, warranty processing is not possible. No liability for data loss. Data stored on the devices may be passed on the third parties (e.g. manufacturers) for warranty processing.

By signing this you confirm that you accept our Terms of Service and agree to it.

Datum: \_\_\_\_\_ Unterschrift: \_\_\_\_\_

Return to Fax-No.: **05471/806-169** | Email: [rma@michael-ag.de](mailto:rma@michael-ag.de)

Please mark your package with the RMA number and send it postage paid to the following address:

**MICHAEL AG**  
RMA: **MAGXXXXXX**  
Bruchheide 34  
49163 Bohmte